

Niagara County Basic Needs Resources

HOUSING/SHELTERS		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
McKinney Vento Liaison	*Contact your home school to speak with your McKinney Vento Liaison	Helps families experiencing doubled up living, sharing o housing with others, those residing in motels or shelters, experience homelessness, or without a regular place to live due to loss of housing, economic hardship or the lack of adequate alternate housing. Contact: Please contact your school liaison for more information.
YWCA	Carolyn's House 542 6th Street Niagara Falls, NY 14301 716-278-9662 Lockport 32 Cottage street	The YWCA is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all.

	Lockport, NY 14094 716-433-6714	
Niagara Gospel Rescue Mission	1317 Portage Road Niagara Falls, NY 14301 716-205-8805 Website: www.niagaragospelmission.org	Offers: Children's Clothing, Christmas Meals, Extreme Cold Warming Centers, General Clothing Provision, Homeless Shelter, Soup Kitchens, Thanksgiving Meals. *MEN'S ONLY SHELTER*
Community Missions of Niagara Frontier Inc.	1570 Buffalo Ave Niagara Falls, NY 14301 716-285-3403 Website: https://www.communitymissions.org	Please contact Community Missions for a list of resources that they offer including housing and food pantry.
Niagara Falls Housing Authority	744 10th Street Niagara Falls, NY 14301 716-285-6961 Website: https://nfha.org	The Niagara Falls Housing Authority is responsible for the administration of public housing and community centers. They seek to empower, enrich and build strong communities through their commitment to removing as many obstacles as possible to empower individuals and families to reach these goals.
Niagara Falls City Leased Housing	1022 Main Street Niagara Falls, NY 14301 716-286-8820	Niagara Falls Leased Housing provides safe, decent, and sanitary housing conditions for very low-income families while managing resources efficiently.
Home Energy Assistance Program (HEAP)	800-342-3009	This is a home energy program for adults 60 years of age or older and for those under 60 who receive SSD or SSI.
Water Assistance	800-342-3009 Website: https://otda.ny.gov	Call when you have a 72-hour shut off notice or have no water or sewer.
Niagara County DSS	NCDSS Niagara Falls Office 301 10th Street, Niagara Falls, NY 14302 Niagara Falls Office: 716-278-8400	Placement - the offices work closely with local missions to temporarily place eligible homeless individuals or families while they seek permanent housing.

FOOD PANTRIES		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
WNY Foodbank: Wolverine Food Pantry	*For current students of Niagara Falls High School Open: at various times, call for more information Niagara Falls High School 4455 Porter Rd Niagara Falls, NY 14301 716-286-7013	Non-perishable food items for current students of NFHS.
Feedmore of WNY: Backpack Program	Contact your school Social Worker/Counselor for more information	Non-perishable food items that are sent home for the weekend with students.
St. John de Lasalle Community Care (Pantry)	Service Area: Area code 14304 Open: Mon 10-2, Wed 9-3, Fri 9 - 12 8600 Buffalo Ave Niagara Falls NY 14304 716-622-5880	Provide: Food Pantry, Thanksgiving & Christmas baskets, will deliver to homebound and seniors.
Holy Family/St. Joseph Outreach (Pantry)	Service Area: Aquarium area to 18th street <u>AND</u> Ferry to Orchard Park Parkway (Please call to double check service area) Open: 9 - 11am M, Tu, Wed, Friday	St. Joseph Outreach is a ministry outreach program that functions as a food pantry.

	1402 Pine Avenue Niagara Falls NY 1430 716-282-1379	
Heart Love and Soul (Pantry)	Service Area: call to determine if you are in the service zone Open: 10:00 am – 1:00 pm Mon. - Fri. 939 Ontario Ave Niagara Falls, NY 14305 716-282-5681 *Head of household must bring picture ID and proof of residency for all family members* https://heartloveandsoul.org	Heart, Love & Soul provides the community with wide-reaching food assistance programs and human services for all residents to utilize at no cost, including a food pantry and free meals served daily.
First United Methodist Church (Pantry)	Service Area: All those in need Thursday, 5:00 – 6:00 PM 8210 Buffalo Ave Niagara Falls NY 14304 716-283-3370 https://www.niagarafirst.church	Thursday Night Drive Through Dinners: every Thursday from 5:00-6:00 PM, pick-up only. Drive into the parking lot and head on under the carport from the back of the lot, so your vehicle is facing Buffalo Avenue.
Community Missions Food Pantry	Service area: Niagara Falls Tuesday, Thursday and Friday from 1:00 - 3:00 p.m.	Individuals and families residing within Niagara Falls are able to secure bags of food provided by this program monthly. Emergency food can also be provided on a one-time basis. (Emergency food distribution is provided at any time on a

	1570 Buffalo Ave Niagara Falls, NY 14303 716-285-3403	one-time basis. Individuals will be asked to pre-register for a regular distribution from the Food Pantry (or referred to the correct pantry if they live outside of our designated FeedMore WNY service area). *Proof of income, and identification will be requested when you pre-register.
Community Soup Kitchen	Service area: Niagara Falls Monday – Friday, Noon - 1:00 p.m. 1570 Buffalo Ave Niagara Falls, NY 14303 716-285-3403	The Community Soup Kitchen provides meals to anyone that walks through its doors. Guests in the Community Soup Kitchen are also invited to visit the Clothes Closet to select clothing, accessories and household items free of charge following their meal.
Divine Mercy (Pantry)	Service area: Niagara Falls Thursdays 10:00am – 2:00pm 2437 Niagara St Niagara Falls, NY 14303 716-261-7989	The Divine Mercy Food Pantry serves the local area as designated by the Food Bank of Western NY.
Salvation Army (Pantry)	Service Area: Niagara Falls Monday- Thru Thursday 1:00pm – 3:00pm 7018 Buffalo Ave Niagara Falls NY 14304 716-283-7697 *By appointment only*	The Salvation Army supplies free fresh produce, canned goods, and frozen items.

Salvation Army (Bread distribution)	Service Area: Niagara Falls Thursday 9:00am – 11:00am 7018 Buffalo Ave Niagara Falls NY 14304 716-283-7697 *First come first serve*	Bread Distribution: Give away bread, pre-made meals, frozen meats, baked goods. Thursdays 9am-11am (First come first serve)
Word of Life Ministries (Pantry)	Service area: 14305 Tuesdays & Thursdays 10:00am - 2:00pm 1941 Hyde Park Blvd. Niagara Falls, NY 14305 716-297-2951 (call to make sure you are in the service zone) *Photo ID and proof of address required.	Word of Life Ministries offers a food pantry for people in their neighborhood. *Please call to make an appointment for their food pantry.

CLOTHING ASSISTANCE		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
Niagara Falls City School District Clothing Closet Program	*Please contact your child's school to speak with the liaison assigned to the clothing closet to make an appointment.	Niagara Falls City School district schools offer clothing and hygiene products to those in need.

Clothes Closet by Community Missions of Frontier Niagara, Inc.	Monday-Saturday, 12:00- 2:00pm 1570 Buffalo Ave Niagara Falls, NY 14301 716-285-3403	Clothes Closet provides individuals an opportunity to select clothes, accessories and household items free of charge to youth, adults, families, homeless
Niagara's WorkSourceOne Program	Monday – Thursday: 8:30am-12pm & 1pm-4pm Friday: 8:30am-12pm & 1pm-3pm Trott Building: 1001 11th St Niagara Falls, NY 14301 716-278-8108	Main Services: • <u>clothes for work</u> • <u>Summer work program</u> • <u>community support services</u> • <u>computer or internet access</u> • <u>navigating the system</u> • <u>help find work</u> • <u>help pay for work expenses</u> • <u>interview training</u> • <u>resume development</u> The program offers rooms equipped with computers (with internet access, as well as resume/cover letter templates and other tools), phones, fax machines and copiers. Serves anyone in need, adults 18+, employed, unemployed

HEALTH INSURANCE		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
Fidelis Care	Maria Lopez 480 Crosspoint Parkway, Getzville, NY 14068 716-334-6983	Provides assistance applying for insurance, renewing insurance and replacement insurance cards. Services can be provided in the school district.
Niagara Falls Memorial Medical Center: The Navigation Program	Alex Primus 621 10th Street, Niagara Falls, NY 14301 716-278-4264	Nurse Navigators provide assistance to individuals applying for or re-certifying for health insurance coverage.

PRIMARY CARE/MEDICAL		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
St. Mary's Neighborhood Health Clinic	Operating Hours: Monday-Friday 8:30am - 4:30pm Walk-In Hours: Monday- Friday 9:00am – 10:00 am & 1:00pm to 2:00pm. 3101 9th street Niagara Falls, NY 14305 716-284-8917 Website: https://www.chsbuffalo.org/	Provides primary care, pediatrics and women care services.
Community Health Center of Buffalo, Inc. *Niagara Falls Location*	Hours: • Monday: 8AM–5PM • Tuesday: 8AM–5PM • Wednesday: 8AM–5PM • Thursday: 8AM–5PM • Friday: 8AM–5PM • Saturday: Closed • Sunday: Closed 2715 Highland Ave Niagara Falls, NY 14305 716-986-9199 Website: https://www.chcb.net/niagara-falls	Provides Family and Internal Medicine, Pediatrics (Well Child), Family Planning, GYN, Screenings, Immunizations, Preventive Dental, Behavioral Health (Mental Health Counseling, Psychiatry, SUD services).

Summit Pediatrics	Address: Wheatfield Office: 6937 Williams Road, Niagara Falls, NY 14304 716-297-9550 Lewiston office: 5320 Military Road, Lewiston, NY 14092 716-297-9550 Website: https://www.summitpeds.com/	Provides services for the following: newborn care and treatment, well-childcare exams, vaccines, expecting parents, colic, starting solid foods, baby care, crying, comfort and bowel movements.
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TRANSPORTATION		
AGENCY	ACCESS INFORMATION	DESCRIPTION OF SERVICES
Niagara Coach Line (School Bus Company)	120 - 13th Street Niagara Falls, NY 14303 716-285-9357 716-284-7436 (fax)	School Bus Service for the Niagara Falls City School District
Truancy Officers (NFCSD)	Ron Cunningham: 716-804-1858 Mr. Lomax Barnes 716-465-9838 Rev. Searcy 716-251-6186	Provides support for students and families who struggle with attendance and at times transportation.
Medicaid Transportation	Western New York: 800-651-7040 (Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Wyoming)	How to Schedule Transportation: You can schedule transportation by calling the contact center for your region's transportation manager. The contact centers offer toll-free phone numbers, translation services, and telecommunications

	Website: Medical Answering Services, LLC All other counties, including New York City https://www.medanswering.com/	relay services for the hard-of-hearing. You can also schedule transportation by creating an online account and using the transportation managers' web portal. <i>**You must contact the transportation manager <u>at least 72 hours in advance (3 days)</u> of the appointment to request transportation. All trips must be prior approved by the transportation manager.</i>
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