

Administrative Referral: Information for the Employee

01 Call C&FS EAP



It is your responsibility to call EAP at 716-681-4300 to complete intake, learn more about confidentiality and to schedule your first appointment. The deadline for initial contact to EAP is

02 Confirm Initial Contact



After completing intake and scheduling your first appointment, the C&FS EAP clinician will email you an appointment confirmation that you can share as evidence of your initial contact and appointment.

Permission to Share Information

Monitor your email for a request from C&FS EAP to complete a Consent For Release of information form. Completion of this form will provide your consent for C&FS EAP to share limited information which includes appointment status and compliance with treatment recommendations only. The C&FS EAP clinician will discuss this with you during intake and answer and questions you may have.