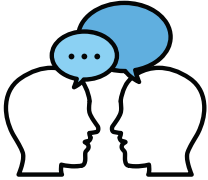


### How We Protect Your Personal Information



#### What We Do

- Counseling Services
- 24-hour in-the-moment phone support
- Nutrition, Financial, Legal, Eldercare, Childcare Services
- We provide support when you need it

#### Information Protection

By law we must document our interactions, and we do so carefully under the guidance of the Health Insurance Portability and Accountability Act (HIPAA).



#### Information May Be Disclosed

- Imminent harm to self of others
- Child or elder abuse, neglect, or harm
- Receipt of a court order or judicial subpoena
- Medical emergency
- If you choose to provide written authorization to share

#### Our Promise

Even when this information needs to be disclosed, we only share the minimum amount of information necessary.



#### Final Thoughts

- A full HIPAA disclosure statement is available upon request
- Please call us or reach out with any other questions or concerns
- We are here to support you

