Information for Renters

NYS Emergency Rental Assistance Program (ERAP)

The New York State Emergency Rental Assistance Program assists eligible households behind on their rent that have experienced financial hardship due to COVID-19 and are at risk of homelessness or housing instability.

Eligibility

- Household gross income is at or below 80 percent of the Area Median Income
 (AMI). A household may qualify based on current income or calendar year 2020
 income. https://otda.ny.gov/programs/emergency-rental-assistance/ERAP-80-area-median-income.pdf
- On or after March 13, 2020, a member of the household received unemployment benefits or experienced a reduction in income, incurred significant costs or experienced financial hardship, directly or indirectly, due to the COVID-19 pandemic.
- The applicant is **obligated to pay rent at their primary residence** and has rental arrears (**rent overdue**) at their current residence for rent owed on or after March 13, 2020.
- The household must be at risk of experiencing homelessness or housing instability, which can be demonstrated by having rental arrears owed on or after March 13, 2020.

When applying, renters will need to provide:

- Personal Identification for all household members.
 - Photo ID, driver license or non-driver government-issued ID, passport, EBT/Benefits Issuance Card, birth or baptismal certificate, school registration.
- Social Security Number for all household members.
 Individuals do not need to have a lawful immigration status to qualify.
- Proof of rental amount.
 - Signed lease. If no lease, then rent receipt, canceled check or money order.
- Proof of residency and occupancy.
 - Signed lease, rent receipt, utility bill, school records, bank statement, postal mail with applicant's name, insurance bill, or driver license.
- Proof of income.
 - (Monthly) Pay stubs, bank account deposit verification, unemployment benefits letter. (Annual 2020) W-2 tax form from employer, annual statement of earnings, copy of completed income tax return.
- Copy of gas or electric utility bill.
 If applying for utility arrears at the same rental unit.

Apply online: https://nysrenthelp.otda.ny.gov/en/

Please note that once the application is started, all questions must be answered. There is currently no way to save a partially completed application. Applicants are encouraged to gather all the information needed before starting an application.