

## WNY Programs and Services



**Answers 24/7: 800.272.3900**

### Care Consultation

Care consultants help individuals with Alzheimer's or other dementias and their families navigate the difficult decisions and uncertainties they face at every stage of the disease. Consultations are available 24/7 via our Helpline (800.272.3900) and can be offered over the phone, online or in-person.

### Early Stage Programming

These programs are specifically designed for people in the early stages of Alzheimer's disease or other dementias. Programs allow individuals to continue their independence, learn more about memory loss, spend time with people who are in the same situation, and exercise their brains.

### Education

Education programs that cover a variety of topics are offered several times every month and are available to people living with Alzheimer's disease and other dementias, caregivers, healthcare professionals and the general public. Educational conferences are also offered several times a year.

### Information & Referral

The 24/7 Helpline provides emotional support to callers as well as information about dementia, chapter services and local resources. Helpline is staffed by Masters-level social workers and dementia experts.

### Lending Library

Books, academic journals, videos and DVDs are available to borrow free of charge at the chapter office.

### Professional Training

We are committed to helping professionals improve their knowledge and skills, build stronger teams and deliver better care to people with dementia and their families.

### Research

The Alzheimer's Association TrialMatch™ is a free service that makes it easy for people with Alzheimer's, caregivers, healthy volunteers and physicians to locate clinical trials based on personal criteria (diagnosis, stage of disease) and location.

### Respite Services

In partnership with the Offices for the Aging, we are able to provide temporary respite relief to families impacted by dementia. Options may include in-home services, adult day care, consumer-directed personal assistance or residential facility stays. Volunteer-led social community respite programs are also available across the region.

### Safety Services

MedicAlert® + Wandering Support® is a 24-hour nationwide emergency response service for individuals with Alzheimer's or a related dementia who wander or have a medical emergency. We also partner with Erie County Medical Center (ECMC) to offer driver evaluations for those who have been diagnosed with dementia.

### Support Groups

Groups for caregivers and others dealing with Alzheimer's disease are facilitated by trained individuals including peers and healthcare professionals. Caregiver and specialized groups are held throughout the region every month.

WNY Chapter: 6215 Sheridan Dr, Ste 100  
Amherst, NY 14221  
800.272.3900 | [alz.org/WNY](http://alz.org/WNY)

Find programs and services near you:  
[alz.org/CRF](http://alz.org/CRF)